

Wireless Solutions for Public Safety



Verizon Wireless: The reliable wireless partner for public safety.

Public safety organizations around the country are rapidly upgrading wireless technology to improve interagency communication, extend first responder services, and provide officers with the information they need, when and where they need it. Verizon Wireless offers public safety organizations wireless solutions with an emphasis on robust security and ease of integration.

Security throughout the network.

Our solutions incorporate third-generation CDMA technology, which provides a host of security features including digitally encoded transmissions with 4.4 trillion different code combinations to deter eavesdropping, cloning, and other types of fraud. Verizon Wireless also uses cellular authentication methods to ensure the legitimacy of network subscribers. We are continually developing next-generation products and services to take advantage of CDMA technology's highly secure wireless systems.

Integration with existing applications.

Verizon Wireless services and solutions easily integrate into existing IT environments, enabling organizations to use many of the applications and technology they already have in place. Combining our solutions with existing technology gives workers access to the applications they use most, such as email, business-specific applications, third-party applications, and more, enabling them to remain productive and efficient on site or off.




Put the Network to work for your agency.

Run your agency on the Network. Choose Verizon Wireless and you're getting America's most reliable wireless broadband network.

Our CDMA network technology offers enhanced security, broadband speeds, and industry-leading reliability. And we offer complete wireless solutions designed to meet your organization's unique communication needs.

But most importantly, choose Verizon Wireless and you're getting America's most reliable wireless broadband network.

- **VZEmail.** Securely send and receive email, plus get real-time calendar, contact, and task updates from your smartphone or BlackBerry® device. Choose from the latest devices that will help you stay productive in and out of the office.
- **VZAccess.** Get high-speed access to the Internet and company intranets, plus download and upload files at broadband speed—no Wi-Fi hotspots needed.
- **VZVoice.** Choose the voice plan that's right for your business and receive National  Calling minutes, no domestic roaming or long distance charges, Night & Weekend Minutes, and Mobile Web 2.0.
- **VZGlobal.** Get voice service in more than 185 destinations worldwide, plus email service and BroadbandAccess service in the United States, Canada, Mexico, and more than 105 destinations worldwide.

America's most reliable wireless broadband network.

Our engineers conduct more than 3 million voice call attempts and more than 16 million data tests annually. The tests show that Verizon Wireless has fewer ineffective attempts than any other national carrier and calls are more likely to stay connected.

Similarly, the data network reliability test results establish that Verizon Wireless has the nation's most reliable wireless broadband network. The results show that Verizon Wireless can set up data sessions and complete large file transfers at a greater rate of success than its national competitors.

For details, see verizonwireless.com/bestnetwork.



Verizon Wireless solutions for public safety.

With Verizon Wireless Push to Talk, you can use your wireless device for quick, one-button communication with mobile teams.

- **Make quick exchanges.** Push one button to contact up to 50 team members or clients at one time.
- **Manage your contact list online.** Store up to 500 individual and up to 100 group Push to Talk contacts. Centralized contact management allows businesses to set up a shared corporate address book, as well.
- **Use one number, one device.** Make and receive voice calls without needing a second device or phone number. Compatible phones are ruggedized for all working conditions.
- **Enjoy coast-to-coast coverage.** Connect with team members in the next room or the next state on our nationwide broadband network.

Ruggedized notebooks with embedded data access.

With BroadbandAccess Built-In on a ruggedized notebook, you're equipped to stay connected and accessible in even the toughest situations. Browse the Internet, send email, and access organization intranets—all on America's most reliable wireless broadband network.

Field Force Manager.

Field Force Manager is a powerful Web and handset application that can help you maximize the efficiency and productivity of your mobile workforce. Features include location management, electronic timecards, job dispatch, and more.



How Verizon Wireless can help your organization.

Challenges:	Solutions:	Examples:
Access private information securely	<ul style="list-style-type: none"> Provide end-to-end security and real-time information access using CDMA wireless technology and a VPN. 	A detective working in the field can securely communicate with the crime lab using Wireless Sync push email service on his smartphone.
Better manage vehicles and resources	<ul style="list-style-type: none"> Generate daily vehicle-usage reports to improve fleet and resource management. 	Using Field Force Manager on his handheld device, an ambulance company resource manager can generate and review vehicle-usage reports, helping him to better manage fleet maintenance.
Improve interagency communications	<ul style="list-style-type: none"> Help ensure that officers have the most up-to-date warrants and criminal records. Simplify voice and data transmission to foster interagency cooperation. 	Using BroadbandAccess service and Info-Cop™ software on a notebook, on-duty officers can access NCIC to determine whether drivers have outstanding warrants anywhere in the United States.
Add stability to unpredictable situations	<ul style="list-style-type: none"> Help public safety professionals maintain command and control functions during crises with reliable communications. 	During emergencies, first responders have a wider variety of ways to communicate critical information, such as voice and email services, as well as text, picture, and video messaging.

Why choose Verizon Wireless?

When you choose Verizon Wireless as your wireless service provider, you'll receive a host of benefits designed to help your agency succeed:

- Dedicated customer service and responsive technical support.
- Flexible plans with discounts that increase as your business grows.
- Easy online account management with My Business Account.

Visit verizonwireless.com/mybusinessaccount.

For more information about Verizon Wireless, please speak to a Verizon Wireless sales representative, visit verizonwireless.com/publicsafety, or call 1.800.VZW.4BIZ.

To learn more about managing your wireless account through the My Business Account Web site, visit verizonwireless.com/mybusinessaccount.

Application spotlight:

Info-Cop Product Suite.

When working in conjunction with Verizon Wireless service and Info-Cop software, hundreds of public safety departments throughout the country provide thousands of police officers in the field with direct, immediate access to local, state, and federal crime databases.

Instead of relying on limited information from dispatchers through two-way radio calls, officers use Info-Cop to query the National Crime Information Center (NCIC), the National Law Enforcement Telecommunications System (NLETS), state criminal records, individual computer-aided dispatch (CAD), and records management systems (RMS).

Verizon Wireless and Info-Cop improve officer and public safety by enabling real-time, interdepartmental tracking of summons or warnings issued on the Info-Cop system. The combination of powerful software and rapid access to state and national information over the Verizon Wireless network enables officers to assess situations quickly and accurately, and to act accordingly.

Network details & coverage maps at vzw.com. © 2008 Verizon Wireless. All company names, trademarks, logos, and copyrights not property of Verizon Wireless are property of their respective owners. All rights reserved.

The BlackBerry and RIM families of related marks, images, and symbols are the exclusive properties of and trademarks or registered trademarks of Research In Motion Ltd.—used by permission.